

## 1. Accountability

- Privacy Officer
- Attention of Senior Management

## 2. Identification

- Inventory and mapping
- Risk Assessment

## 3. Governance

- Policies, Processes, Procedures
- Risk Management Strategy
- Insurance
- Third party vendor management

## 4. Implementation

- Implement policies and procedures
- Data Management
- Vendor contracts
- Critical back-ups

## 5. Communication

- Communication of policies and procedures
- Transparency of processing and storage

## 6. Protection

- Identity management, authentication, access controls
- Data protection policies and procedures
- Technological defences

## 7. Human Resources

- Awareness and training
- Enforcement

## 8. Detection

- Monitoring
- Anomalies and Events - Reporting mechanisms

## 9. Response

- Response planning and preparedness
- Mitigation
- Communication
- Review and improvement

## 10. Recovery

- Planning - back-ups, resources, communications
- Improvements

## Contacts



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